



## Quality Policy

PACT Construction is a leading Western Australian construction and project management company committed to achieving the highest attainable level of quality for our clients in all areas of our project and service delivery.

To achieve this, PACT will:

- Demonstrate leadership and commitment to quality outcomes through all staff.
- Achieve established quality based objectives and targets.
- Monitor key performance indicators associated with the objectives and implement actions to meet targets and continually improve.
- Maintain the PACT Integrated Management System that meets the requirements of ISO9001 – Quality Management Systems.
- Promote the management systems, ensuring implementation is achieved by internal auditing, management review, with corrective and preventive actions taken where necessary.
- Rigorously control the supply, installation and completion of our projects to achieve our programs.
- Comply with all applicable statutory and client requirements.
- Recruit and develop employees who are not only technically competent, but who also demonstrate compatibility with PACT's core values.

A handwritten signature in black ink, appearing to read "J Thomson".

Jason Thomson  
**GENERAL MANAGER**  
**PACT CONSTRUCTION**

**Date:** September 2021

**Review Date:** September 2022