

## **Quality Policy**

PACT Construction is a leading Western Australian construction and project management company committed to achieving the highest attainable level of quality for our clients in all areas of our project and service delivery.

## To achieve this, PACT will:

- Demonstrate leadership and commitment to quality outcomes through all staff.
- Achieve established quality based objectives and targets.
- Monitor key performance indicators associated with the objectives and implement actions to meet targets and continually improve.
- Maintain the PACT Integrated Management System that meets the requirements of ISO9001
   Quality Management Systems.
- Promote the management systems, ensuring implementation is achieved by internal auditing, management review, with corrective and preventive actions taken where necessary.
- Rigorously control the supply, installation and completion of our projects to achieve our programs.
- Comply with all applicable statutory and client requirements.
- Recruit and develop employees who are not only technically competent, but who also demonstrate compatibility with PACT's core values.

Jason Thomson

GENERAL MANAGER
PACT CONSTRUCTION

Date: September 2025

Review Date: September 2026